

Data Privacy Notice

Effective Date: .. December 2018

Saudia Cargo headquartered in Jeddah, Saudi Arabia (hereafter “Saudia Cargo”, “we” and “us”) know you care about how your personal information is used and shared, and we take your privacy seriously.

You are accessing the Saudi Cargo’s e-Booking portal https://ebooking.champ.aero/index.asp?airline_id=SV that is run in partnership with CHAMP Cargosystems - a provider of cargo management software.

Saudia Cargo processes your personal data acting as data controller under a contractual relationship with its customers to:

- Provide an online platform that transacts with Saudia Cargo to:
 - Check schedules and availability;
 - Create, update, view and cancel bookings;
 - Create, update, view and print master air waybills;
 - Create, update, view and print house air waybills;
 - Manage reference data such as shipper, consignee, templates, drafts etc.;
 - Print barcode labels and
 - Manage users.

These personal data will be transferred to the following categories of third parties for the aforementioned purposes:

- Ground Handling and Services companies at our global airports and HUBs
- Transport Companies within the Territories where your shipments may originate, transit and/or arrive at destination as booked and flown
- CHAMP Cargosystem’s Data Center in Luxembourg
- Other CHAMP entities for Product Management, Support and Maintenance

Some of these recipients could be located outside Europe. These international transfers are placed under the Article 49(1)(c) derogation, as they are necessary to service your requirements.

In accordance with the General Data Protection Regulation - GDPR - (EU) 2016/679), and others, you have the rights of access, rectification, portability and deletion of your personal data but also to limit or to oppose to the processing concerning you. You can also lodge a complaint with the competent Supervisory Authority.

The collected data mandatory for communication purposes are kept in a form allowing your identification 18 months after the user account has been de-activated.

We keep transaction data like booking, master air waybill, house air waybill, message acknowledgement, errors for a period of 18 months.

We invite you to contact Saudia Cargo’s Data Protection Officer for any questions relating to the protection of your personal data: [**dpo@saudiacargo.com**](mailto:dpo@saudiacargo.com)